

Attachment C

Plan of Management



PLAN OF MANAGEMENT

FOR THE SPORTING GLOBE KING STREET WHARF PTY LTD
22 THE PROMENADE, KING STREET WHARF, SYDNEY





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Plan of Management

The Sporting Globe King Street Wharf

22 The Promenade, Kings Street Wharf
Sydney

Prepared By
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Revisions				
Issue	Date	Issue	Prepared	Checked
201485.3P	May 2021	First Revision	GWS	DR
201485.3P	June 2021	Second Revision	DT	DR
201485.3P	July 2021	Third Revision	DT	DR
201485.3P	September 2021	Client Revision	DT	DR
201485.3P	February 2022	DA RFI	DT	DR

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Appendix	Title	Prepared / Issued	Date
A	Development Consent	North Sydney Council	
B	Premises Licence	Liquor & Gaming NSW	
C	Intoxication Guidelines	Liquor & Gaming NSW	2020
D	Incident Register	Liquor & Gaming NSW	2020
E	Liquor Promotion Guidelines	Liquor & Gaming NSW	2019

Abbreviations

DC – Designates requirement of specific Development Consent

LL – Designates requirement of Liquor Licence

AR – Designates requirement of an Acoustic Report approved by Council

DCP – Designates requirement of a Council Development Control Plan

LR – Designates requirement of the *Liquor Regulation 2018*

**Number behind abbreviations indicates the number of the clause, section, or condition*

1. Introduction

- 1) The purpose of this Plan of Management (*the Plan*) is to establish performance criteria for the operation of The Sporting Globe King Street Wharf (*the Premises*), with regard to relevant matters under the *Environmental Planning and Assessment Act 1979*, the *Liquor Act 2007* and any relevant regulation under that legislation.
- 2) The Plan follows the format for Plan of Management set out in 3.2 of Schedule 3 of the Sydney Development Control Plan 2012 (*the DCP*).
- 3) Management, as well as service staff and any other employee working at the Premises will be made familiar with this Plan. A copy of this Plan will always be available on site and immediately produced for inspection upon request by Police or Council Officers. Copies of the Development Consent (**Appendix A**) and Liquor Licences (**Appendix B**) will be kept on site and be produced on request.
- 4) The provisions of the Plan must always be adhered to during the execution of the duty of members of staff.
- 5) All staff are to be made familiar with this Plan and its Guidelines, and received instruction on how this Plan is to be enforced.
- 6) Reference in this Plan to the Duty Manager is a reference to the most senior management individual on duty, unless the role is otherwise delegated by the Licensee.
- 7) An obligation or responsibility under this Plan assigned to a Duty manager may be undertaken by another member of staff, as delegated by the relevant manager.

2. Site and Locality Details

- 8) The Premises are located on King Street Wharf just south of Erskine Street, amongst a row of similar Premises facing The Promenade. The Premises include an outdoor seating area on The Promenade. The Premises is licensed as a hotel under the *Liquor Act 2007*
- 9) The floorplan of the Premises is as follows:

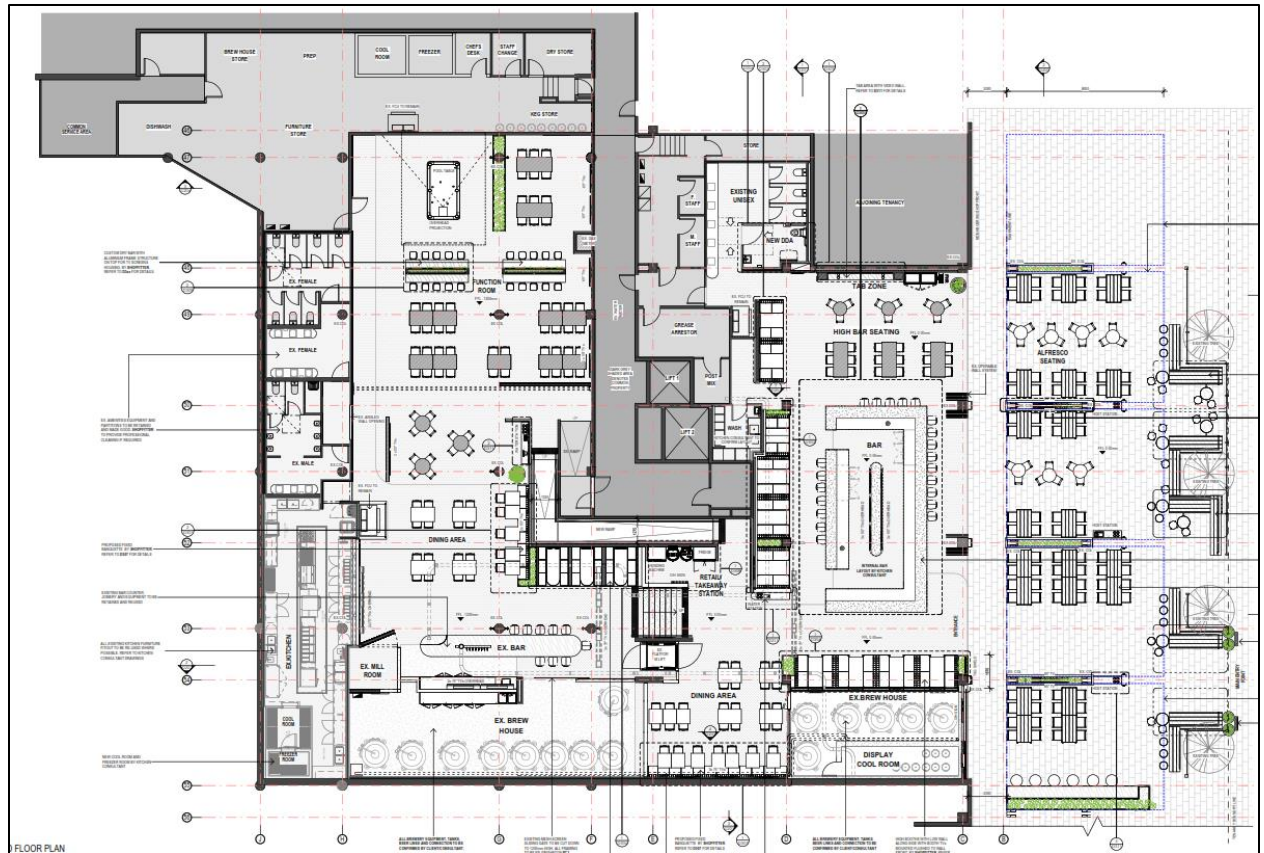


Figure 1 - Floorplan of the Premises (Source: Zone Design)

- 10) The outdoor seating area is shown on the floor plan attached. Before 6pm on most days, patrons may queue on The Promenade although there is space within the outdoor seating area to accommodate some patrons awaiting seating. Patrons can also queue on the easement for public access which lies between the outdoor seating area and the Premises proper. The applicant has exclusive use of the area covered by that easement after 6pm and on days when major events are scheduled which are the times when queueing is most likely to occur. (DC - D/2010/964/B, 4b)
- 11) No furniture is to be placed within the easement for Public Access. (DC - D/2010/964/B, 5)
- 12) The only openings in the exterior perimeter of the Premises, apart from those around the outdoor seating area, are doorways facing onto The Promenade which extend across the entire frontage of the Premises. Those doors face Darling Harbour.
- 13) Waste is stored in the back-of-house area before being removed to the building's common waste room for removal.

- 14) The Premises are vented to the rooftop through the common area of the building in which they are located.
- 15) Pedestrians can only enter and exit the Premises along The Promenade.
- 16) The Premises are located in one of the City's late-night tourism and entertainment areas. Premises Staff will be instructed to provide patrons with public transport information if they receive requests for it.

Public Transport options available are as follows:

- King Street Wharf Ferry – 100m to the north along the Promenade;
- Erskine Street Bus Stop (Route 252, 261) – 100m to the east along Lime Street;
- Wynyard Railway Station – 500m to the north east along Erskine Street and Clarence Street;
- Wynyard Light Rail Station (George Street) – 600m to the east along Erskine Street and Wynyard Street; and
- Various bus stops along Clarence Street for North/North West suburbs and along Carrington Street for Northern Beaches suburbs.

3. Operational Details

3.1 Organisational overview

- 17) The applicant company is part of a national group which operates restaurants, bars and like entertainment facilities across Australia. All of those facilities are licensed.
- 18) The Premises consists of a food and drinks Premises with indoor and outdoor seating, and an ancillary Micro-Brewery.
- 19) The development consent for the Premises is attached at **Appendix A** which outlines the operational requirements under the Environmental Planning and Assessment Act 1979.
- 20) The Hotel licence and Producer /wholesaler licences issued under the Liquor Act, 2007 are attached at **Appendix B**.

- 21) The Micro-Brewery is licensed with a Producer/Wholesaler licence (LIQW824012900 – **Appendix B**).
- 22) Gaming Machines are not to be installed in the Premises. (DC - DA 203-06-02, 12).
- 23) The production, sale and consumption of alcohol from the Micro-Brewery is restricted to the Premises on site. (DC - D 2013/841, 3b)

3.2 The Police and the Community

- 24) The Licensee is an active member of the Sydney City Liquor Accord and will continue to maintain that membership.
- 25) The management team for the Premises will meet amongst themselves and with the Licensing Unit of the NSW Police Force, Sydney City Police Area Command, on a regular basis at the discretion of NSW Police. Matters discussed range from the management of upcoming events, incidents and where improvements could be made with respect to security and management procedures.
- 26) Through the Liquor Accord, the licensee deals with concerns raised by the local community. In addition, this plan has a section which deals with neighbour complaints should they arise.

3.3 Hours of operation

- 27) The Premises is permitted to trade 24 hours a day, seven days a week. (DC - DA 203-06-02, 2)
- 28) The outdoor seating areas are limited to:
 - (a) 8am to 12 midnight, every day; and
 - (b) 12 midnight to 2am, on a five-year trial period which expires on 10 December 2025 (DC - D/2010/964/B,2).
- 29) The hours of operation of the Micro-Brewery are between 7am and 12 midnight Monday to Sunday. (DC - D/2013/841,2)
- 30) Amplified live entertainment is not permitted within the outdoor seating area. (DC - DA 69-03-05, A6, B15)

- 31) Entry and Exit to the Premises must occur from the Lobby Area on the Waterfront Promenade.
(DC - DA 203-06-02, 3)
- 32) Live band performances must occur within the function area.
- 33) Other live entertainment including but not limited to, a DJ, guitarist or duets must occur within internal areas. All sound equipment used must be plugged into the in-house system with a noise limiter.
- 34) Background music must be connected to the noise limiter and must not exceed the limit of 80dB(A) at 1m from the speakers.
- 35) Doors to the far left and far right of the Hotel along the Promenade must be closed after midnight.
- 36) Care must be taken to minimise the noise from moving tables and chairs between midnight and 7am.
- 37) No background music is to be played within the outdoor area between midnight and 7am.
- 38) Outdoor Furniture must not be used by patrons outside of permitted hours.

3.4 Capacity

- 39) The maximum number of 900 persons is permitted within the Premises.
 - (a) A maximum number of 732 persons is permitted within the internal area.
 - (b) A maximum number of 168 persons is permitted within the outdoor seating area.

4. Management Measures

4.1 General Amenity

- 40) Staff shall intervene to provide corrective advice to any patron on the Premises or in the immediate vicinity that is behaving in a manner that is likely to disturb the amenity of nearby residents. Any patron whose behaviour is extreme or repeatedly objectionable may be refused service, asked to leave and barred for a period determined by the Licensee.

- 41) For the purpose of this Plan, the description, 'the vicinity of the Premises' shall be the Premises, and the adjoining part of the Promenade to a distance of 10m from the Premises.
- 42) The Licensee shall use its best endeavours to ensure that the entry points and the immediate vicinity are kept clean and tidy during the Premises' hours of operation.
- 43) Smoking is not permitted inside the Premises. Smoking is only permitted in the outdoor areas and not within four metres of food consumption.

4.2 Noise Controls and Criteria

- 44) Noise likely to result from the operation of the Premises, includes noise from patrons entering and leaving the Premises, patrons within the outdoor seating area, and amplified music or, entertainment. Any noise complaints is recorded as directed in this Plan and brought to the attention of the Licensee so noise controls can be checked and confirmed they are working.
- 45) Management will always be available during operating hours to receive and deal with any complaints about excessive noise coming from the Premises or caused by patrons leaving the immediate vicinity of the Premises.
- 46) The LA₁₀ noise level emitted from the Premises is not to exceed the background noise level in any Octave Band Centre Frequency (31.5Hz - 8kHz inclusive) by more than 5dB between 7:00am and 12:00 midnight at the boundary of any affected residence.
- 47) The LA₁₀ noise level emitted from the Premises is not to exceed the background noise level in any Octave Band Centre Frequency (31.5Hz - 8kHz inclusive) between 12.00 midnight and 7:00am at the boundary of any affected residence.
- 48) Notwithstanding compliance with the above, noise from the Premises shall not be audible within any habitable room in any residential Premises between the hours of 12.00 midnight and 7:00am.
- 49) Notwithstanding the above, the Premises' operations must not give rise to 'offensive noise' as defined under the *Protection of the Environment Operations Act 1997*, where offensive noise means noise:
 - a) that, by reason of its level, nature, character or quality, or the time at which it is made, or any other circumstances:

- i) is harmful to (or is likely to be harmful to) a person who is outside the Premises from which it is emitted, or
 - ii) interferes unreasonably with (or is likely to interfere unreasonably with) the comfort or repose of a person who is outside the Premises from which it is emitted, or
- b) That is of a level, nature; character or quality prescribed by the regulations of the Protection of the Environment Operations Act 1997 or that is made at a time, or in other circumstances, prescribed by any Regulation under that Act.

4.3 Complaints and the Incident Register

50) The Licensee shall ensure that details of the following, as required by the Liquor Act, are recorded in the Premises's incident register:

- a) Any incident involving violence or anti-social behaviour occurring on the Premises;
- b) Any incident of which the Licensee or management is aware, that involves violence or anti-social behaviour occurring in the immediate vicinity of the Premises and that involves a person who has recently left, or been refused admission to, the Premises;
- c) Any incident that results in a person being turned out of the Premises under Section 77 of Liquor Act 2007; viz:
 - i) for being intoxicated, violent, quarrelsome or disorderly;
 - ii) whose presence on the licensed Premises renders the Licensee liable to a penalty under the Liquor Act;
 - iii) who smokes within an area of the Premises that is a smoke-free area; or
 - iv) who uses, or has in his or her possession, while in the Premises any substance suspected of being a prohibited plant or prohibited drug.
- d) Any incident that results in a patron of the Premises requiring medical assistance;
- e) Any incidents that occurred either in the Premises or in the immediate vicinity, which involved the committing of a crime or required the intervention of security; and

- f) Any visit by any NSW Police Officer, Liquor & Gaming NSW Special Inspector or Council Officer noting their agency or department, reason for the visit and result of the visit.
- 51) The Licensee shall make the Incident Register available to any NSW Police Officer or Liquor & Gaming NSW Special Inspector on request. NSW Police Officers and Liquor & Gaming NSW Special inspectors can take copies or remove the register from the Premises.
- 52) In addition to the above, any complaints made directly to the management or staff of the Premises by local residents or business people, about the operation of the Premises or the behaviour of its patrons are to be recorded in the Incident Register.
- 53) Persons who wish to make a complaint about the Premises to management should contact (02) 4006 3281. Calls to this number must be answered when feasible during trading hours and for at least 30 minutes after closing time. Any missed calls are to be promptly returned. Any staff member answering such a call must do so in a polite, sympathetic and courteous manner.
- Where possible, action shall be immediately taken to address any complaint so made, including follow-up action, such as returning the complainant's call to let them know what has been done to address the concerns/complaints expressed. All complaints are to be responded to by Premises management within 48 hours of a complaint being made.
- 54) The following details of complaints made to the Premises are to be recorded in the Incident Register:
- a) Date and time of the incident that led to the complaint;
 - b) Nature of the complaint;
 - c) Address and contact details of the complainant;
 - d) Any actions proposed to deal with the complaint; and
 - e) The actions taken and the time and date when that was reported to the complainant.
- 55) The Duty Manager is to be informed immediately of any complaint. Where possible, action shall be immediately taken to address any complaint so made, including follow-up action, such as returning the resident's call to let them know what has been done to address the concerns/complaints expressed.

- 56) Any recurring complaints should be dealt with, if attributable to the Premises, through new management procedures and incorporated into this Plan.
- 57) The Incident Register is to be reviewed regularly by the Licensee to ensure that complaints, where possible, are being dealt with appropriately.

4.4 Waste Management

- 58) Wastes will be handled in the same way as they have been since the Premises commenced operation which are set by the owners' corporation of the building in which the Premises are located.
- 59) Glass must not be emptied or transferred from one receptacle to another anywhere in a public place. All glass must be emptied/transferred within the Premises and removed in containers.
- 60) The removal of glass waste must only occur between 7am and 8pm weekdays, and between 9am and 5pm weekends and public holidays. (DC - DA 203-06-02, 11)
- 61) The Premises shall be cleaned daily after close or more frequently as the need arises.

4.5 Signage

- 62) The Licensee shall ensure that all signage required under the development consent is erected and maintained in a clear and prominent position as follows:
- i) Signage alerting patrons as they enter the Premises that CCTV is used on the Premises.
 - ii) Signage at the entrance to the Premises notifying the capacity of the Premises.
 - iii) Signage adjacent to all points of egress requesting patrons to depart the Premises in a manner respectful of the surrounding area, or wording to that effect.
- 63) The Licensee shall ensure that all signage required under the Liquor Act is displayed and maintained in a prominent position, in accordance with those legislative requirements, including:
- a) Signage at the entrance stating the licence name, type of licence, licence number and the name of the Licensee.

- b) Signage at the entrance stating the times during which liquor is authorised to be sold or supplied on the Premises and any other times during which the Premises are authorised to be open for business.
- c) Signage at all bar areas stating: IT IS AGAINST THE LAW TO SELL OR SUPPLY ALCOHOL TO, OR TO OBTAIN ALCOHOL ON BEHALF OF, A PERSON UNDER THE AGE OF 18 YEARS.
- d) Signage at the entrance stating: PERSONS UNDER THE AGE OF 18 YEARS MUST BE WITH A RESPONSIBLE ADULT IN THIS AREA BY LAW.

5. Responsible Service of Alcohol

64) All provisions within this Section 5.0 'Responsible Service of Alcohol' are subject to change at the discretion of Licensee or following legislative change.

5.1 What is the Law?

65) It is unlawful to sell or supply liquor to a person who is intoxicated on licensed Premises.

66) It is unlawful to permit intoxication on licensed Premises.

67) A person is considered to be intoxicated if:

- a) The person's speech, balance, co-ordination or behaviour is noticeably affected, and
- b) It is reasonable in the circumstances to believe that the affected speech, balance, co-ordination or behaviour is the result of the consumption of liquor.

68) The Office of Liquor & Gaming NSW has issued Guidelines to assist in the identification of intoxicated persons which are provided at **Appendix C**. Bring to the attention of the Duty Manager any person considered to be in, or approaching a state of intoxication.

5.2 Harm Minimisation Measures

69) The licence attached to the Premises shall be exercised – at all times – in accordance with the provisions of the Liquor Act and Regulation;

The following operational policies for the Responsible Service of Alcohol shall apply:-

- a) All staff involved in the sale and supply of liquor or security, shall have first completed an approved course in the Responsible Service of Alcohol.

- b) All staff who hold an RSA Competency Card are required to have that card available at all times when working. (Failure to produce RSA Certification at the request of Police or Inspector is an offence under the Liquor Act 2007 with a maximum penalty of \$550);
- c) The Licensee shall not engage in any liquor promotion that is likely to promote irresponsible service of liquor.
- d) The Licensee will not permit intoxication, violent, quarrelsome or disorderly conduct by patrons on the Premises. Any person causing such a disturbance shall be refused service and asked to leave the Premises or may otherwise be denied entry to the Premises. Any patron whose behaviour is either extreme or repeatedly objectionable may be barred from entering the Premises for a period determined by the Licensee.
- e) Production of photographic identification will be required where age is an issue. The only acceptable proofs of age identification shall be:
 - i) Australian or Foreign Government Driver or Rider's licence;
 - ii) NSW Digital Driver Licence;
 - iii) Australian or Foreign Government Passport;
 - iv) NSW Photo card;
 - v) Australian State issued proof of age card; or
 - vi) Australia Post issued Keypass Identity Card.
- f) Minors are only permitted in the Premises under the supervision of a responsible adult. A responsible adult is defined as an adult who is:
 - i) A parent or guardian of the minor;
 - ii) The minor's spouse or de facto partner; or
 - iii) A person standing in as the parent of the minor for the time being.
- g) Low alcohol beer and non-alcoholic beverages shall be available at all times when full strength liquor is available.

- h) Free drinking water shall be available at all times when liquor is available.
- i) Food shall be available at all times whenever alcohol is available for consumption in the Premises.
- j) No person will be permitted to take glasses or open containers of liquor off the Premises.
- k) The Duty Manager will arrange (without charge) for taxis to collect any patron from the Premises if requested to do so.
- l) All liquor promotions provided at the Premises shall be in accordance with the Liquor Promotion Guidelines issued by the Liquor & Gaming NSW (see **Appendix E**).

6. Security

6.1 Security Staff

- 70) The whole of King Street Wharf at The Promenade level is lined with Premises which can, or do, trade until late. Each of the larger Premises has its own security arrangements and together they combine to provide a safe environment for their patrons along the Wharf. The Premises would be part of that informal arrangement.
- 71) The Police have not made any recommendations about security. The number of security personnel on duty will vary with the number of patrons expected to attend the Premises and its closing time.
- 72) On Friday and Saturday nights from 9pm, there would be a minimum of two security personnel on duty until 15 minutes after the last patron leaves the Premises. A licensed security officer is also provided on special occasions or when there are special events in the area, if deemed necessary.
- 73) The hours when security personnel are present may vary depending on special occasions that could require security earlier, or in the event of an occasion, such as Good Friday, where the venue will be closing early, and security guards will not be required.
- 74) If it is expected that patron numbers will be large at any time, additional security personnel may be on duty if the management considers that to be necessary.

- 75) Those security personnel or staff undertaking similar duties would spend most of their times inside the licensed Premises (which includes the outdoor seating area). Any outdoor patrols would be confined to that part of The Promenade in front of the Premises.
- 76) Signs are displayed at appropriate locations requesting patrons to respect the amenity of nearby residents after leaving the Premises.

6.2 General Security Measures

- 77) The Duty Manager shall ensure and require any security personnel employed at the Premises to:
- a) Be dressed in readily identifiable uniform and displaying security licensing identification on their person.
 - b) Fill in a time sheet (with start and finish times).
 - c) Report to the Duty Manager to obtain a briefing on any specific duties to be addressed before commencing duty.
 - d) Ensure that persons entering the Premises are suitably attired in accordance with the Premises's dress code, which shall require patrons, at least, to be neatly dressed in casual wear, with footwear and to be clean.
 - e) Prevent any person, wearing any form of clothing, jewellery or other accessory that displays or infers by form of word, colours, logo, symbol or otherwise indicating association with any gang, entering the Premises.
 - f) Prevent any person, detected as intoxicated, entering the Premises and bring to notice of the Duty Manager, any person on the Premises who might be considered to be in, or approaching, a state of intoxication.
 - g) Prevent patrons leaving the Premises with glass or alcohol (other than packaged liquor sold for consumption away from the Premises).
 - h) Prevent patrons entering the Premises with alcoholic drinks.
 - i) Monitor patron behaviour in, and in the vicinity of, the Premises until all patrons have left, taking all practical steps to ensure the quiet and orderly departure of patrons.

- j) Collect any rubbish in the vicinity of the Premises that may be associated with the Premises's business.
 - k) Co-operate with the Police and any other private security personnel operating in the vicinity of the Premises.
 - l) Patrol all toilets, at random intervals, notifying the Duty Manager of any suspected illegal activity, or if the toilets need attention in regard to cleanliness. If there are no female security personnel on duty, then prior to entry into the female toilets, an announcement is to be made of the incoming patrol by knocking on the door and clearly stating that the toilets are about to be inspected by a male security person.
 - m) In the event of an incident, clearly identify themselves as security belonging to the Premises and attempt to rectify the problem.
 - n) Continually apply a 'hands off policy'. Patrons are only to be asked to leave at the direction of management and forced removal from the Premises must only occur at the direction of management and with reasonable force only. Immediate hands-on action may still be used in self-defence or in the defence of another patron.
 - o) Make a written note with details of any incidents in the Premises's Incident Register, as required by this Plan. The details should be immediately entered in the Incident Register or, where it is not practical to do this, written in a notebook and copied into the Incident Register as soon as practicable.
- 78) The responsibilities of any security person shall be nominated by the Duty Manager, prior to the start of the shift. Security shall also monitor the activity of patrons and persons in the vicinity of the Premises and act as required, within the scope of their powers in a public place.
- 79) For the purpose of this Plan, the description, 'the vicinity of the Premises' shall be the Premises, and the adjoining part of the Promenade to a distance of 10m from the Premises..

6.3 Closed-Circuit Television (CCTV)

- 80) The Licensee shall maintain a CCTV system that meets the following minimum requirements:
- a) be in digital format and record at a minimum of 10 frames a second;

- b) commence at the opening of the Premises and operate continuously until at least half an hour after closure; and
- c) The correct time, date and camera identification must be automatically embedded on all recordings and be able to be read when the image is played back on a different system without interfering with the view of the target area.

81) The system's camera must cover as a minimum:

- a) The perimeter of the outdoor seating area; and
- b) Areas within the Premises occupied by the public (excluding toilets).

82) Recordings shall be retained for a period of 30 days before being reused or destroyed. The Licensee shall ensure that no person is able to delete or alter any recordings within the 30 day period.

83) When the Premises is trading, at least one person shall be present at the Premises who is capable of accessing the CCTV system and is able to immediately review recording.

84) The CCTV system shall be able to reproduce a copy of the recordings on compact disk, DVD or USB memory stick and must be made available within 24 hours on request by NSW Police.

7. Other relevant matters

7.1 Crime Scene Preservation Guidelines

85) Immediately after the Duty Manager in charge of the Premises becomes aware of an incident involving an act of violence causing injury to a person on the Premises requiring immediate professional medical assistance, the person must:

- a) Render any required first aid;
- b) Immediately contact '000' or the Local Area Commander or his/her delegate and advise them of the incident;
- c) Comply with any directions given by the Commander or delegate to preserve or keep intact the area where the violence occurred.

86) Unless directed otherwise by the Local Area Commander or his/her delegate, the following crime scene preservation guidelines must be observed:

- a) Determine the crime scene and remove all persons from the area. Take all practical steps to preserve and keep intact the area where the act of violence occurred. Cordon off the area utilising bar stools, tables or tape. Consider closing off the area completely for such areas such as toilets, hallways or bars. Remember there may be multiple crime scenes.
- b) Do not allow any persons to enter this area;
- c) DO NOT CLEAN UP ANY CRIME SCENE. You may be destroying vital evidence;

87) Interfering with evidence may constitute an offence, leaving you liable to prosecution or disciplinary action, and/or may result in the closure of the Premises.

7.2 Drugs and Drink Spiking

88) If any person(s) is caught dealing, purchasing or consuming drugs within the Premises, they are to be requested to leave immediately and Premises management and the Police must be informed of this. If the same person(s) is caught again, then they are to be barred.

89) Drink spiking is often difficult to detect. Below are some things to look out for and what to do:

- a) Any occurrences of a person(s) escorting out an obviously affected and lone person. Ask questions and engage in conversation with the person escorting the affected patron away, asking for their name, where they are heading to, etc. – contact management about any person who goes to lengths to remain anonymous.
- b) An affected person may need medical attention, so ask them. If they are not capable of making that decision – then arrange that medical attention.
- c) Any affected person will need to get to a safe place, which may be theirs or a friends place. Ensure people who are showing signs of intoxication are looked after by their friends and not leave them in the company of the person who may have spiked their drink.
- d) Contact the Police and thoroughly document the incident in the Premises's Incident Register.

- e) Remember the most common drug used for drink spiking is alcohol. Be aware of strange drink orders such as beer and a nip of vodka, double shots in short glasses, etc.

7.3 Fire safety and essential services

- 90) The Licensee shall ensure that all essential services installed at the Premises are certified and shall ensure that they remain in good working order at all times.
- 91) In the event of any malfunctioning of any essential service the Licensee shall ensure that it is rectified as soon as possible.
- 92) Lists of the telephone numbers of all relevant emergency agencies shall be kept accessible.
- 93) All managers and other permanent staff shall be made aware of fire safety requirements and the procedures to be followed in the event of an emergency at the Premises. In the event of an emergency, staff and security are to direct patrons to the exits and away from the Premises.

8. Amendment to this Plan

- 94) If, in circumstances where better management or improved amenity outcomes can be achieved by amendments to this Plan such amendments must only be made, following consultation with both the Police. Both the Police and Council shall be provided with a copy of any modified plan.

9. Licensee Statement of Understanding

- 95) The Licensee hereby acknowledges that the above provisions have been read and are understood.

Sign:

Date:



Appendix A – Development Consent



Appendix B – Liquor Licence



Appendix C – Intoxication Guidelines



Appendix D – Incident register



Appendix E – Liquor Promotion Guidelines

